

YANCHI BAMBOO FLOORING WARRANTY

Limited 25 Year Residential Wear Warranty

This Yanchi Flooring comes with a Manufacturer's Limited 25 Year Residential Wear Warranty. The warranty applies to the original purchaser of the flooring; it is not transferrable.

Limited Lifetime Structural Integrity Warranty

Yanchi warrants that this flooring will be free from manufacturing defects and for the life of the product, when used under normal household conditions, e.g., those daily activities commonly associated with residential use and maintained according to Yanchi floor maintenance procedure, will not buckle, warp, twist, and when applicable, separate at the plies due to glue bond failure.

This warranty is subject to the following conditions:

The flooring must be installed properly in accordance with the manufacturer's installation instructions and for its intended purpose only. Unintended use and abuse is not covered by the warranty.

The flooring must be used only indoors in dry, climate-controlled areas. This limited warranty does not apply if it is used outdoors or otherwise exposed it to adverse conditions.

The flooring must be maintained in accordance with included care and maintenance instructions.

Damage must not have occurred as a result of improper or inadequate maintenance or accidents, such as damage caused by scratching, impact or cutting.

Damage resulting from the use of a jet mop, spray mop, or similar wet mop with flooring is not covered by this limited warranty.

Gloss or sheen reduction is not surface wear and is not covered.

This limited warranty does not apply to damage caused by water or moisture on the floor, in the subfloor or underneath the floor, including, but not limited to, water damage caused by flooding, standing water (water that remains on the floor longer than 30 minutes), subfloor hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure), leaking pipes, household mechanical failures, appliance leaks, pet urine, or conditions that result in water or moisture being below the floor.

This limited warranty does not apply to flooring installed on a concrete subfloor unless a non-recycled (100% virgin resin) 6 mil polyethylene film vapor barrier with a density of 0.92 lbs. /cubic ft. and a thickness tolerance of +/- 10% is installed. The concrete subfloor must not emit water vapor greater than 5 lbs. per 1000 sq. ft. within 24 hours.

This limited warranty applies only to defects which were not visible before or during installation of the flooring. If there is a visible defect in the flooring material, the flooring material should not be installed, and should instead be returned as damaged material.

Yanchi provides this Limited 25 Year Residential Wear Warranty. It is subject to the following disclaimers:

YANCHI DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE FLOORING PRODUCT.

Yanchi disclaims liability for incidental and consequential damages. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Yanchi's warranties cannot be altered by sales representatives or distributors. Sales representatives and distributors have no authority whatsoever to establish, expand, or otherwise modify said warranties.

Yanchi's limited warranty provisions are deemed to be severable and the invalidity or unenforceability of one provision shall not affect the validity or enforceability of any other provision.

Yanchi's limited warranties constitute the entire agreement of the parties, and no waiver or amendment shall be valid.

Claims:

Any claim which is covered under the Yanchi Limited 25 Year Residential Wear Warranty can be addressed by contacting your retailer. Please provide your name, address, contact information, purchase order information, and receipt showing proof of the Yanchi flooring purchased.

Yanchi's Responsibility:

If Yanchi accepts a claim under this limited warranty, Yanchi will repair or replace, at its option, the Yanchi flooring material only.

If Yanchi in its sole discretion, determines that such repair or replacement is not reasonably achievable, Yanchi may choose to refund the purchase price of the affected flooring material. If the Yanchi flooring design for which a claim is made is no longer available, Yanchi will replace the affected floor materials with another customer-approved design of equal or greater value at Yanchi's discretion. Upon approval of a warranty claim, Yanchi will provide instructions on the manner in which to proceed in order to have your flooring repaired or replaced. Comply with such instructions within ninety (90) days after the claim is approved or your rights under the limited warranty will be deemed waived. The above remedies are the sole and exclusive remedies for claims on this Yanchi product. These limited warranties give you specific legal rights, and you may also have other rights which vary from State to State.