

## CARE AND MAINTENANCE OF YANCHI BAMBOO FLOORS

Proper maintenance procedures play an important role in the upkeep of all floors. A well maintained floor contributes to the lasting beauty of your floor. With a few moments of care and a little common sense, you can keep your bamboo floor looking like new, year after year. Please keep in mind that all hardwood floors will scratch and dent, and should be a consideration when choosing a new floor.

- Damp mop only, do not use wet mop. Or use hardwood cleaner as recommended by your dealer.
- Do not put down area rugs or throw rugs for approximately one month in areas of constant exposure to sunlight after installation to help prevent discoloration due to UV exposure. In addition, it is helpful to move area rugs and furniture around. Some backings on rugs and mats can discolor your floor. This is due to the backing, and not the finish of the floor.
- For stubborn spots use ammonia and water, a urethane floor cleaner, or cleaner recommended by your dealer.
- Wipe up food and other spills immediately, before they get sticky or dry. Then wipe the floor dry with a dampened cloth. Do not use scrub pads as some may damage the finish.
- Every floor, including bamboo, must be swept with a soft bristle broom daily (or vacuumed) as often as necessary (do not use vacuum with beater bar on wood floors), and/or mopped as necessary. Walking on gritty, dirty floors is the fastest way to wear and scratch the finish.
- Exterior entrance mats should be used to capture most of the harmful dirt. Throw rugs or small sections of carpet just inside the entrances are also helpful. Your best protection against scratches is to keep grit outside.
- Keep shoe heels in good repair; any unprotected shoe bottoms or stiletto high heels could damage or dent the floor.
- Certain types of casters on furniture may damage any flooring. It is recommended that you remove any existing metal or plastic domes (small-bearing surface) from the bottom of furniture legs and replace them with barrel-type caster wheels or wide flat glides. Sometimes it may be necessary to replace castors or rollers with a softer rubber version.
- Make sure felt protector pads are placed underneath all furniture and chair legs. Do not slide furniture or chairs across floor without protection.
- Small scratches can be made to blend in by using a common wood scratch treatment for hardwood that is available from most flooring dealers. Larger scratches and gouges should be repaired by a professional.
- Scratch repair

a. Our finish contains aluminum oxide which helps to prevent deep scratches which will often require a professional to repair. Light scratches on the surface are common and have a white appearance due to the aluminum oxide. These type scratches can be made less visible by using most hardwood scratch treatments that are available in many retail stores.

b. Deep scratches, gouges, and dents.

This type of damage will generally require a professional to repair. When repaired, they will often be visible because the wood putty used for the repair is only one color, when your flooring has many shades of color. More serious damage can be repaired by removing the damaged plank and replacing it with a new plank. This should always be done by a professional.