

CEDAR ROOFING FAQs

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Q. How much does one “square” cover?

A. One square will cover 100 sq. ft. of area when installed at the manufacturer’s maximum recommend exposure.

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Q. What does the term “exposure” mean?

A. The term “exposure” refers to the height of each row or the viewable portion of the shake or shingle once it’s installed.

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Q. Can I use a different exposure than the manufacturer’s recommended maximum?

A. Exceeding the manufacturer’s recommended maximum exposure may invalidate any available warranty. You may use an exposure that is less, but remember to recalculate your coverage or you will end up short on material. (Please see our coverage tables.)

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Q. Why would I use shingles instead of shakes?

A. Shingles are used when a person prefers the slimmer profile and shadow line that shingles provide. Shingles are also considered to have a cleaner or more tailored look than shakes

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Q. Why would I use shakes instead of shingles?

A. Shakes are used when a person prefers the heavier profile and shadow line that shakes provide. Hand-split shakes are considered to have more of a rustic or looser appearance than shingles, while taper-sawn shakes are very close in appearance to shingles but thicker.

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Q. Why the pallet-quantity orders are only available as a kiln-dried or treated product, but not as a raw or naturally dried product?

A. Pallet orders are typically delivered to a residence or small business where offloading assistance is required. In order for the truck lift to handle the weight of a standard size pallet, they must be dried to a weight of no more than 2500 lbs. The weight of an average raw pallet of cedar is 3200 lbs.

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Q. Can purchasing a kiln-dried material save me money on my shipping charges?

A. Yes. Although there is a minimal up charge for a kiln-dried material, it will, in most cases, more than pay for itself. Total shipping charges are calculated by weight and volume of the shipment. A kiln-dried product can easily drop 600 lbs to 800 lbs of water from an average 10-square pallet of cedar.

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Q. Do I have to be a contractor to buy from BuildDirect?

A. The prices on our web site are the prices we offer to anyone who can meet the minimum order requirements.

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Q. Do you offer any further discounts for trades' people?

A. The prices we show on our web site are our best prices up front. If you can reach our minimum purchase requirements, we will sell to you regardless of whether you are in business or a private home owner.

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Q. Does BuildDirect ship to other locations worldwide?

A. Yes, we can accommodate most shipping requests around the globe. We can provide you with further details once we understand your product requirements, your shipping destination and your timeline. Note: Building materials of this kind in these quantities are heavy. Please make a note of the weight information attached to your order and make sure that the required equipment and personnel are available to you in order to receive your order properly.

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Q. Which forms of payment do you accept?

A. We accept Visa, MasterCard, bank drafts (also referred to as cashier's checks or money orders) and wire transfers.

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