



WARRANTY COVERAGE

All Kontiki patio furniture is warranted to be free from defects in materials and workmanship. This warranty is extended only to the original purchaser and when product is purchased from an authorized dealer. If a product manufactured by Kontiki fails structurally due to a defect in materials or workmanship during normal use within the terms of our limited warranty, Kontiki will repair or replace the item at no charge. If a product or item is discontinued and or not available, we reserve the right to substitute similar products of an equal or greater value than the original item. Kontiki reserves the right, in all cases, to issue a monetary credit for the original purchase price of the product in lieu of replacement. Proof of purchase (detailed receipt) or photography may be requested for finalization of claims by case basis.

STEEL FRAMES

The products in our collections that have steel frames are made using heavy gauge tubing or wrought iron – hand crafted and expertly welded and ground for beauty and durability. All steel products are then dip-primed prior to painting, to provide a superior paint surface and to help inhibit rusting.

ALUMINUM FRAMES

Our aluminum collections also feature a heavy gauge re-enforced aluminum extrusion and solid castings. Aluminum afford the benefits of being rust-free as well as being light weight and easy to move.

ALL FRAMES

All of the frames feature a tough, chip and abrasion resistant electro-statically applied powder-coat finish. This finish provides superior protection from corrosion and long lasting beauty. Some of our premium frames utilize a hand applied custom antique finishing for a unique artistic look. On these hand-applied finishes, any differences in color or design are neither warranted nor considered to be defects.

ALL GLASS

Glass table tops are tempered for safety and durability. It is recommended that glass is not kept in extreme temperatures or direct sunlight. Any glass damage must be reported within 7 days of delivery. Please inspect glass upon receipt.

1 YEAR LIMITED WARRANTY (RESIDENTIAL)

Finish: the paint finish is warranted against peeling, flaking, cracking or blistering for a period of one (1) year provided the unit has not been scratched or a abraded. Scratches and chips resulting from normal wear and tear are not covered. Fading or discoloration resulting from exposure to the elements or chemicals is not covered.

6 MONTHS LIMITED WARRANTY (COMMERCIAL)

Finish: The paint finish is warranted against peeling, flaking, cracking or blistering for a period of six (6) months provided the unit has not been scratched or abraded. Scratches and chips resulting from normal wear and tear are not covered. Fading or discoloration resulting from exposure to the elements or chemicals is not covered.

6 MONTHS LIMITED WARRANTY (RESIDENTIAL)

Fabric, Wicker & Sling Material: Fabric, cushions and all-weather wicker are warranted for a period of six (6) months against defects in material and workmanship. Fading or discoloration resulting from exposure to the elements or chemicals or from spills is not covered.



WARRANTY

3 MONTHS LIMITED WARRANTY (COMMERCIAL)

Fabric, Wicker & Sling Material: Fabric, cushions and all-weather wicker are warranted for a period of three (3) months against defects in material and workmanship. Fading or discoloration resulting from exposure to the elements or chemicals or from spills is not covered.

WARRANTY EXCLUSIONS

Limited warranty does not include: items purchased "as is"; freight damage; furniture damaged by acts of nature, vandalism, fire, abuse, lack of proper care and maintenance, or improper assembly; weave and fabric against fading or discoloration from exposure to elements, oils, spills, fluids or chemicals; table top against breakage; buckling or splitting of tubing resulting from exposure to water and freezing. Also excluded are: loss of use or time, inconvenience, money, travel structural failure due to rust or rusting on the general frame is expressly excluded from this limited warranty. Glass is not warranted except for delivery, where any damage must be reported within 7 days of delivery.