



# WARRANTY

## LIMITED WARRANTY

Toklo Laminate floors are warranted to the original purchaser for 25 years residential usage and 5 years for light commercial usage as follows:

1. That the product will be free of manufacturing defects.
2. That the product surface will not wear through under normal usage.
3. That the product will not stain.
4. That the product will not fade due to exposure to UV rays, nor indoor lighting.

The following situations apply to the above limited warranty:

- Your claim must be submitted within 30 days after the damage is detected.
- Mail proof of purchase, such as sales slip, which establishes proof and date of purchase, along with a written and detailed description of the claim.
- Toklo Laminate floors must be installed using the recommended instructions supplied with the product.
- Bathroom and laundry room use is excluded from this warranty.
- The damaged area must be easily visible and cover an area of no less than one square inch. IF replacement is necessary this warranty applies only to material.
- This warranty does not cover wear or damage due to improper installation, cleaning, care, or maintenance in a manner contrary to the instructions provided by Toklo Laminate floors.
- This warranty does not include damage incurred by severe impact, scratching, or cutting, freight damage, fire, flood, or any other damage caused by Acts of God.
- Toklo Laminate is not liable for any consequential, incidental, indirect or special damages caused by the purchase, use or indirect or special damages caused by the purchase, use or inability to use this product. Toklo Laminate Floors disclaims all other expressed or implied warranties including merchantability for a particular purpose.
- Failure to maintain this laminate at or near recommended temperature and humidity level can create shrinkage and/or expansion, which are not covered nor implied in this or any warranty.