



# WARRANTY

## 25 YEAR WARRANTY

Vesdura warrants that for 25 years from the date of original purchase this plank floor:

- 1) Will be free from manufacturing defects
- 2) Will not wear through the decorative wear-layer (scratches, cuts, dents, or reduction in gloss level are not considered wear)
- 3) Will not stain from normal household consumable items such as food or drink

Vesdura will replace, or repair defective or worn planks beyond standard 5% waste factor at no cost to you when installed as an interior residential/light commercial floor, subject to the provisions in this document.

### Provisions:

This Warranty is non-transferable and applies to the original purchaser when purchased from an authorized dealer. Proof of purchase required. In all cases, Vesdura reserves the right to inspect the flooring and to remove a sample for analysis, if necessary.

#### THIS WARRANTY DOES NOT COVER DAMAGE OR DEFECTS RESULTING FROM OR IN ANY WAY

##### ATTRIBUTABLE TO:

1. Failure to install the flooring in accordance with Vesdura installation guidelines, installation issues are the responsibility of the installer.
2. Minor shading variances, color or texture differences not represented in dealer showroom samples.
3. Obvious defects or shading issues once they are installed. It is the responsibility of the person installing to inspect the flooring prior to installation.
4. Improper storage, handling, or acclimation.
5. Scratching, denting, cuts caused from sharp objects, fading, or loss of gloss over time.
6. Moisture problems such as: sub-floor moisture/alkalinity, mold, mildew, plumbing leaks, flooding, etc.
7. Damage from fire, burns, or intentional abuse.
8. Settlement or movement of the structure (sub-floor or floor joists) over which the flooring is installed.
9. Variations in color, grain, and markings that exist in the flooring when new, or that develop over time due to sunlight or other UV exposure or aging.
10. Staining from non-consumable food and drink items.
11. Damage caused by improper maintenance.
12. Indentations or damage caused by improper rolling loads, castor wheels, chairs or other furniture without proper floor protectors.
13. Contraction or expansion issues due to extreme conditions (extreme is beyond the normal 30% to 55% Relative Humidity in the home).

This writing is the complete and exclusive statement of the Warranty, and is in lieu of all other expressed, implied, and/or statutory warranties. We assume no liability for incidental or consequential damages. The sole remedy provided herein at our discretion, is the repair, replacement, or refund for defective products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This Warranty gives you specific legal rights and you may have other legal rights, which vary from state to state.



For more information on this product or  
to order samples call 1-877-631-2845 or  
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