



# WARRANTY

## 25-YEAR LIMITED RESIDENTIAL/5-YEAR LIMITED LIGHT COMMERCIAL WARRANTY

Ovio warrants that for 25/5 years from the date of original purchase this LVT plank floor:

- Will be free from manufacturing defects
- Will not wear through the decorative wear-layer (scratches, cuts, dents, or reduction in gloss level is not considered wear)
- Will not stain from normal household consumable items such as food or drink

Ovio will replace, repair, or refund defective or worn planks beyond standard 5% waste factor at no cost to you when installed as an interior residential/light commercial floor, subject to the provisions in this document.

Provisions: This Warranty is non-transferable and applies to the original purchaser when purchased from an authorized dealer. Proof of purchase required. In all cases, Ovio reserves the right to inspect the flooring and to remove a sample for analysis, if necessary.

### **THIS WARRANTY DOES NOT COVER DAMAGE OR DEFECTS RESULTING FROM OR IN ANY WAY ATTRIBUTABLE TO:**

1. The installation or suitability for installation. All warranties regarding installation or suitability for installation are the responsibility of the installer and/or your dealer.
2. Obvious damage, defects, or shading issues once they are installed. It is the responsibility of the person installing to inspect the flooring prior to installation.
3. Improper storage, handling, or acclimation.
4. Scratching, denting, fading, or loss of gloss over time.
5. Moisture related problems such as: sub-floor moisture/alkalinity, mold, mildew, plumbing leaks, flooding, and etc.
6. Settlement or movement of the structure (sub-floor or floor joists) over which the flooring is installed.
7. Variations in color, grain, and markings that exist in the flooring when new, or that develop over time due to sunlight or other UV exposure or aging.
8. Staining from non-consumable food and drink items.

*This writing is the complete and exclusive statement of the Warranty, and is in lieu of all other expressed, implied, and/or statutory warranties. We assume no liability for incidental or consequential damages. The sole remedy provided herein at our discretion, is the repair, replacement, or refund for defective products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This Warranty gives you specific legal rights and you may have other legal rights, which vary from state to state.*