

50 YEAR RESIDENTIAL FINISH WARRANTY

It is mandatory that the purchaser(s) install the floor pursuant to the manufacturer's installation instructions. The Manufacturer warrants, to the original purchaser, that the surface finish will NOT wear through or separate from the wood for fifty (50) years from the date of purchase, when used under normal residential traffic conditions, and as long as preventive and regular maintenance as prescribed and suggested in the National Wood Flooring Association (NWFA) Regular Maintenance guidelines is followed. The NWFA guidelines can be found under the Wood floor maintenance section on the NWFA website at www.woodfloors.org.

This finish warranty excludes any damages resulting from, caused by or contributed to, in any way, improper environmental conditions, indentations, scratches, lack of proper maintenance, use of unauthorized cleaning products, misuse, negligence, accidents, pets, spiked/high heeled shoes, shoes not under proper repair, water, wet mopping, erosion, pebbles, sand, other abrasives, surface checks/splits, and/or failure to protect the flooring material during move-in and/or other construction activities in the immediate/adjacent area.

5 YEAR COMMERCIAL WARRANTY

All factory applied UV cured aluminum oxide surfaces on the flooring product lines are warranted by The Manufacturer not to wear through or separate from flooring for five years from the date of purchase. Flooring must be used under light commercial traffic conditions (or any non-food service stores), and care and maintenance instructions, provided by The Manufacturer, must be followed for warranty to be valid. In addition, The Manufacturer warrants the hardwood flooring products against manufacturing defects caused by improper milling, grading, and coating. Damages caused by improper transportation, storage, and installation are not covered.

The Manufacturer is liable only for the defective flooring that exceeds 5% of the original hardwood flooring purchase order, and will only repair or replace such defective material, excluding the cost of transportation, storage, and installation.