



25-Year Limited Residential Product Warranty

10-Year Limited Commercial Warranty

This warranty is given to either (1) the original purchaser or (2) the owner(s) of the property at the time of installation, if different from the original purchaser (collectively hereinafter “Purchaser”), of EP Decking alternative decking materials and the deck drainage system (collectively “Products”) manufactured by EP Decking Limited (hereinafter “Manufacturer”) For purposes of this warranty, a “Residential Purchaser” shall refer to a single-family residential homeowner and a “Commercial Purchaser” shall refer to any Purchaser other than a single-family residential homeowner. Except as set forth in the exclusions, limitations and restrictions set forth below, Manufacturer warrants to a Residential Purchaser that for a period of twenty-five (25) years, ten (10) years for a Commercial Purchaser), the Products will, from the date of the original purchase, be free from material defects in workmanship and materials, and will not check, split, splinter, rot or suffer structural damage from termites or fungal decay.

EP Decking Inc. (hereinafter “EP Decking”) warrants to the original purchaser (“Purchaser”) that, for the period of time set forth in the following sentence, under normal use and service conditions, EP Decking products shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites or fungal decay. For WPC decking and cladding, the term of such warranty shall be twenty-five (25) years from the date of original purchase for a residential application, and ten (10) years from the date of original purchase for a commercial application. If a defect occurs within the warranty period, Purchaser shall notify EP Decking in writing and, upon confirmation by an authorized EP Decking representative of the defect, EP Decking’s sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation).

This warranty shall not cover and EP Decking shall not be responsible for costs and expenses incurred with respect to the removal of defective EP Decking products or the installation of replacement materials, including but not limited to labor and freight.

To file a product performance claim, you must send a writing notice with proof of purchase to establish that you are the original owner (or proof of transfer if the second owner has properly transferred coverage), proof of application date, and a description and pictures of the alleged defect, to: 925 s 2nd Ave, Arcadia, CA 91006 within 30 days after your discovery of the alleged defect. Within a reasonable time after receipt of proper notification, EP Decking will evaluate your claim and resolve it in accordance with this Warranty. If you replace your decking and railing products before EP Decking has an opportunity to evaluate your claim, your claim may be denied. You should have a warranty certificate signed and dated by your contractor, dealer, or home builder to help establish proof of purchase and related information. You should retain this warranty for your records in the event that you need to file a claim.

With respect to a residential application, this warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the EP Decking products were originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the EP Decking products were originally installed. To make a claim under this limited warranty, Purchaser, or the transferee, shall send to EP Decking, within the warranty period referred to above, a description of the claimed defect and proof of purchase, to EP Decking.



EP Decking does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to:

- (1) Improper installation of EP Decking products and/or failure to abide by EP Decking's installation guidelines, including but not limited to improper gapping.
- (2) Use of Products beyond normal use, or in an application not recommended by the EP Decking installation guidelines and local building codes.
- (3) Movement, distortion, collapse or setting of the ground or the supporting structure on which the Products are installed.
- (4) Any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.).
- (5) Variations or changes in color of Products.
- (6) Normal weathering due to exposure to sunlight, weather and atmosphere which can cause colored surfaces to, among other things, flake, chalk, or accumulate dirt or stains.
- (7) Improper handling, storage, abuse or neglect of Products by Purchaser, the transferee or third parties.
- (8) Any fasteners not supplied by EP Decking.
- (9) Ordinary wear and tear;

No person or entity is authorized by EP Decking to make and EP Decking shall not be bound by any statement or representation as to the quality or performance of EP Decking products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by EP Decking and Purchaser.