



UGen Floors™ LAMINATE CARE & MAINTENANCE GUIDELINES

Please follow the recommendations in this guide to retain the fresh look and protect the finish. After installing the floor, we recommend a first cleaning to remove all loose dirt or debris that may have been introduced during the installation process. Also, in order to protect the flooring surface from abrasive dirt and debris we recommend installing an effective barrier system to limit the amount of moisture, dirt and grit that may enter the flooring area.

Cleaning your Laminate Floor:

Regularly dust mop or vacuum your laminate flooring with a soft brush or dry cloth. You may also use a slightly damp mop for spot cleaning but immediately use a clean, dry cloth to soak up any excess moisture after damp mopping.

Caring For Your Laminate Floors:

1. Place a natural-material mat or a mat that won't fade or bleed color at outside entrances to collect tracked-in dirt and absorb excess moisture.
2. Do not allow pets with unclipped nails to damage your laminate flooring. It may result in severe scratching to the surface. Keep your pets' nails trimmed. The same is true for any high – heeled shoes that do not have proper tips on the heels.
3. Clean up spills as soon as they occur with a dry cloth or sponge. Don't allow spills – including from your pet's water bowl – to pool on the floor.
4. Don't use soap-based detergents or "mop and shine" products as they can leave a dull film on the surface of your laminate floor.
5. Use protective felt pads under furniture legs and appliances. When moving furniture, don't slide pieces across the floor – lift them to reposition them. Or lay large, heavy cardboard over your laminate floor to protect it before moving your furniture.
6. Make minor nicks or scratches disappear with a color-matched correction kit. Look for it at your local flooring retailer.
7. Never flood your laminate floor with water or cleaners.
8. Never attempt to sand or refinish your laminate floor.