



GreenTouch Engineered Hardwood Care & Maintenance Guidelines

Care & Maintenance:

Keep in mind, like any floor covering, hardwood floors will show signs of wear over time, depending on the size and lifestyle of your family. By observing a few precautions and setting up a regular cleaning routine and maintenance program, you can expect years of beauty from your floor. The following are examples of the simple and necessary maintenance you should perform to help keep your floors looking great. These are not intended to be an exclusive list. Dirt, grit and sand act like sandpaper to scratch, dent and dull hardwood floors. You should place floor mats at exterior entrances to trap dirt. Avoid walking on floor with high heels or spiked shoes. Sweep, vacuum or dust mop at least weekly since built-up grit can damage the surface of the wood. The vacuum head should be a soft brush or felt type to avoid scratching. Be certain the wheels of the vacuum are clean and that they roll softly so they do not damage the finish. **DO NOT USE A VACUUM WITH A BEATER BAR HEAD.** Use area rugs in high traffic areas and pivot points (e.g., stair landings, room entries, etc...), especially if you have a large family or indoor pets. Remove all spills promptly using a soft cloth and recommended cleaning products. Any spills with acidic properties like pet urine, soda, etc. should especially be cleaned as soon as possible. Long periods of time uncleaned will likely damage the floor. **NEVER** wet-mop, damp-mop, or flood your floor with water or other products. This can severely damage the flooring and will void the warranties. Do not use hardwood floor cleaning machines. **OIL FINISHED LINES (French Connection and Time Inspired II), USE ONLY WOCA CLEANING PROCEDURES AND PRODUCTS.** Aluminum Oxide finished floors, use an approved maintenance and floor care product, such as but not limited to BonaKami, Basic Coating, or Woodwise Hardwood Floor Cleaning kits. Follow specific instructions on bottle. **IMPORTANT:** Do not use oil soaps, liquid or paste wax products or other household cleaners that contain lemon oil, tung oil, silicon or ammonia since the warranty will not cover damage caused by non-recommended products. Use of these and other such products will harm the long-term performance of your floor and may also affect its recoat ability. Keep pets nails trimmed, and paws clean and free of dirt, gravel, grease, oil, and stains, etc. Place protective pads beneath furniture legs and feet to reduce scratches and dents. Use a dolly and protective sheets of plywood when moving heavy objects, furniture or appliances. Make certain furniture casters are rubberized, clean and operate properly (a minimum 1" width is recommended). Exposure to the sun and its UV rays accelerates the oxidation and aging of wood and fabrics. This causes the stain and/or wood to fade and change color. We recommend closing curtains and blinds or adding sheer drapes to protect the floor from intense and direct sunlight. Rearrange rugs and furniture periodically so that the floor ages evenly. The warranty does not cover damage from the sun and its UV rays. By following these few simple rules today, you can enjoy your new **GreenTouch** Collection floor for years to come and minimize the need for repair and refinishing tomorrow!