

## **UGen Floors WPC ENGINEERED VINYL FLOORING CARE & MAINTENANCE GUIDELINES**

### **Care & Maintenance:**

Please follow the recommendations in this guide to retain the fresh look and protect the finish. After installing the floor, we recommend a first cleaning to remove all loose dirt or debris that may have been introduced during the installation process. Also, in order to protect the flooring surface from abrasive dirt and debris we recommend installing an effective barrier system to limit the amount of moisture, dirt and grit that may enter the flooring area. Please check any new cleaning agents on a small test patch of the floor in an inconspicuous area, and avoid using harsh cleaners or ammonia based cleaning products. Lasting beauty can be achieved through purchasing a quality floor covering and providing proper on-going maintenance.

- Furniture should be moved onto the newly installed floor using an appliance hand truck over hardboard runways.
- Avoid exposure to long periods of direct sunlight. Close blinds or drapes during peak sunlight hours. Floor covering subjected to excessive heat and light is subject to thermal degradation. Use appropriate precautions to minimize potential effects on floor covering.
- Oil or petroleum-based products can result in surface staining. Do not track asphalt-driveway sealer or automobile-oil drips onto the vinyl floor covering.
- Use non-staining mats. Rubber may discolor the floor.
- Frequently moved furniture should be equipped with felt pads to avoid scratching the floor. Heavy furniture and appliances should be equipped with non-staining large surface floor protectors. Furniture with castors or wheels must be easy swiveling, large surface non-staining and suitable for resilient floors. **DO NOT** use ball type castors as they can damage the floor.
- Use floor protectors under furniture.
- Use walk off mats at entrances to prevent dirt and grit from being tracked on to the floor.
- Sweep or vacuum the floor regularly to remove loose dirt. **DO NOT** use vacuums that use a beater bar or turn beater bar off.
- **DO NOT** use electric brooms with hard plastic bottoms with no padding.
- Clean spills immediately. Damp mop as needed using clean water and a diluted floor cleaner. **DO NOT** use harsh cleaners or chemicals on the floor. **DO NOT** use abrasive scrubbing tools. **DO NOT** use detergents or abrasive cleaners.

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1. Do not allow pets with unclipped nails to damage your vinyl flooring. It may result in severe scratching to the surface. The same is true for any high – heeled shoes that do not have proper tips on the heels.
2. Some natural ventilation or intermittent air conditioning in vacant homes should be considered. Long term continuous inside temperatures over 95° F combined with strong direct sunlight will damage the flooring and cause the installation to fail.
3. Do not wax your vinyl flooring. The surface of your floor is very dense and nonporous, which prevents wax from penetrating and thus builds up a bed for yellowing and dirt collection. The same non-porous feature also provides all the protection against wear and staining that you will need.
4. If your floor has been exposed to excessive amounts of water due to flooding, do not panic, **UGen Floors** vinyl floor is waterproof. Simply remove the water as quickly as possible.

A dehumidifier should be promptly turned on in the room to reduce the moisture levels back to normal. Do not dry the room below the normal moisture level that existed previously.