



WARRANTY COVERAGE

1 YEAR LIMITED WARRANTY (RESIDENTIAL)
6 MONTHS LIMITED WARRANTY (COMMERCIAL)

All SunSet patio furniture is warranted to be free from defects in materials and workmanship. This warranty is extended only to the original purchaser and when product is purchased from an authorized dealer. If a product manufactured by SunSet fails structurally due to a defect in materials or workmanship during normal use within the terms of our limited warranty, SunSet will repair or replace the item at no charge. If a product or item is discontinued and or not available, we reserve the right to substitute similar products of an equal or greater value than the original item. SunSet reserves the right, in all cases, to issue a monetary credit for the original purchase price of the product in lieu of replacement. Proof of purchase (detailed receipt) or photography may be requested for finalization of claims by case basis.

WARRANTY EXCLUSIONS

Limited warranty does not include: items purchased "as is"; freight damage; furniture damaged by acts of nature, vandalism, fire, abuse, lack of proper care and maintenance, or improper assembly; weave and fabric against fading or discoloration from exposure to elements, oils, spills, fluids or chemicals; table top against breakage; buckling or splitting of tubing resulting from exposure to water and freezing. Also excluded are: loss of use or time, inconvenience, money, travel structural failure due to rust or rusting on the general frame is expressly excluded from this limited warranty. Fading or discoloration resulting from exposure to the elements or chemicals is not covered.

ABOUT KWILA TIMBER

Kwila is a hardwood ideally suited to the manufacture of outdoor Furniture. Not only does it have a beautiful grain and appearance, it is regarded as one of the world's most durable timbers. An abundance of natural oil in the wood ensures your outdoor setting looks good, is easy to maintain and keeps on keeping on in all conditions.

Our furniture is lovingly crafted by trades people combining design excellence and modern techniques. However, during assembly we rely on the time-proven mortise and tenon joinery system, which is superior to any other method for strength and durability.

THE BLEEDING PROCESS

Kwila products need a minimum of care to maintain the new look of the timber. Kwila's natural oil will cause the furniture to 'bleed' an excess dark red/brown sap when first exposed to rain or heavy dew. As the nature of each piece of timber is different, the bleeding period is unpredictable in length. A thorough hose-down of the furniture on a grassed area or leaving it outdoors during heavy rainfall will assist in flushing excess sap away and hasten the bleeding process. After bleeding is complete, the natural oil remaining in the wood acts as a preservative to protect the timber from splitting or cracking.

To retain the color of your Kwila furniture, it should be treated every 6 – 12 months with furniture oil.

Kwila furniture left untreated will take on a grayish appearance (Rustic look) this is common with all hard woods and is simply the timber's natural way of protecting itself. This in no way is detrimental to the strength of the timber and the original color can be returned by applying furniture oil.