

## LAMINATE – 12.3MM OLD TOWN COLLECTION

**25 year residential, 5 year light commercial**

The finish of the laminate plank is warranted not to wear through under normal indoor residential use for a period of 25 years and 5 years for normal indoor light commercial use from the date of purchase. Finish wear-through is defined as 100% finish removal over a minimum of 5% of the total installation. Gloss reduction or surface scratches are not considered surface wear. The laminate plank is warranted to be free of manufacturing or material defects. This warranty applies to the original purchaser and original installation site.

The limited warranty applies to the original purchaser of the flooring and is not transferable with proof of purchase (original receipt of purchase with date). Manufacturer's warranty and liability does not extend beyond the Laminate flooring strips, the original installation site and is limited to a maximum value of the original purchase price of the Laminate flooring. The limited warranty does not apply to products referred to "seconds", "mill trial" or "sold as is" grade products. The limited warranty does not cover conditions or defects caused by improper installation, inadequate subflooring or improper subflooring preparation. The limited warranty does not cover construction related damages.

The manufacturer or its representative reserves the right to visit the premise of the original installation site, where the product claim is generated. The manufacturer or representative will inspect the product in dispute and may remove samples, take pictures and/or conduct technical analysis of the original installation site. Failure of the owner to provide reasonable access to the claim area or to provide requested information and/or documentation may result in negation of the claim, thus it may void the warranty.

### Exclusions from the Warranty

- Indentations, scratches or damage caused by negligence, fire, water, wet mopping, sand, pebbles, pets, high heels, spike shoes and abuse.
- Damages resulting from vacuuming cleaners with beater bar or power rotary brush head.
- Damages resulting from the use of a steam cleaner.
- Damages from abuse; such as moving appliances or furniture across the floor without any or adequate protection.
- Noises including, but not limited to squeaks, popping etc.
- Damages caused by footwear or footwear classified as toys, such as, but not limited to sneakers/ running shoes with rollers, wheel shoes, soccer cleats, roller skates, golf shoes, high heeled footwear with missing heel lifts etc.
- Naturally occurring changes in color from exposure to sunlight.
- Damage caused by failure to provide proper environmental conditions, including but not limited to maintaining proper humidity levels.
- Problems occurring due to poor installation workmanship.
- Problems occurring due to improper care and maintenance.
- Damages resulting from or caused by improper use of maintenance, such as, but not limited to:
  - \*loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
  - \*damage resulting from failure to follow reasonable floor care instructions.
  - \*scuffs, scratches, cuts or damage or discoloration from carpet dyes, fertilizers or other chemicals.
  - \*damage caused by burns, flooding, fires and/or other accidents.
  - \*use of mats that are labeled "non-staining".
- Damages resulting or caused by water or excessive moisture in the floor, in the subfloor or underneath the floor (pet urine, appliance leaks, household mechanical failures, leaking pipes etc).