VESDURA VINYL PLANKS – 8.5MM WPC CLICK LOCK – SACRED VALLEY

25 year residential, 5 year light commercial

The finish of the WPC plank is warranted not to wear through under normal indoor residential use for a period of 25 years and 5 years for normal indoor light commercial use from the date of purchase. Finish wear-through is defined as 100% finish removal over a minimum of 5% of the total installation. Gloss reduction or surface scratches are not considered surface wear. The WPC plank is warranted to be free of manufacturing or material defects. This warranty applies to the original purchaser and original installation site.

The limited warranty applies to the original purchaser of the flooring and is not transferable with proof of purchase (original receipt of purchase with date and UPC code from carton box). Manufacturer’s warranty and liability does not extend beyond the WPC flooring strips, the original installation site and is limited to a maximum value of the original purchase price of the WPC flooring. The limited warranty does not apply to products referred to “seconds”, “mill trial” or “sold as is” grade products. The limited warranty does not cover conditions or defects caused by improper installation, inadequate subflooring or improper subflooring preparation. The limited warranty does not cover construction related damages.

The manufacturer or its representative reserves the right to visit the premise of the original installation site, where the product claim is generated. The manufacturer or representative will inspect the product in dispute and may remove samples, take pictures and/or conduct technical analysis of the original installation site. Failure of the owner to provide reasonable access to the claim area or to provide requested information and/or documentation may result in negation of the claim, thus it may void the warranty.

Exclusions from Warranty Coverage

- Indentations, scratches or damage caused by negligence, fire, water, wet mopping, sand, pebbles, pets, high heels, spike shoes and abuse.
- Damages resulting from vacuuming cleaners with beater bar or power rotary brush head.
- Damages resulting from the use of a steam cleaner.
- Damages from abuse; such as moving appliances or furniture across the floor without any or adequate protection.
- Noises including, but not limited to squeaks, popping etc.
- Damages caused by footwear or footwear classified as toys, such as, but not limited to sneakers/ running shoes with rollers, wheel shoes, soccer cleats, roller skates, golf shoes, high heeled footwear with missing heel lifts etc.
- Naturally occurring changes in color from exposure to sunlight.
- Damage caused by failure to provide proper environmental conditions, including but not limited to maintaining proper humidity levels.
- Problems occurring due to poor installation workmanship.
- Problems occurring due to improper care and maintenance.
- Damages resulting from or caused by improper use of maintenance, such as, but not limited to:
  - *loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
  - *damage resulting from failure to follow reasonable floor care instructions.
WARRANTY

- Scuffs, scratches, cuts or damage or discoloration from carpet dyes, fertilizers or other chemicals.
- Damage caused by burns, flooding, fires and/or other accidents.
- Use of mats that are labeled “non-staining”.

- Damages resulting or caused by water or excessive moisture in the floor, in the subfloor or underneath the floor (pet urine, appliance leaks, household mechanical failures, leaking pipes etc.).

How to Make a Claim

Any claim made under the warranty must be made by contacting directly your retailer within 30 days after the basis of such claim is detected. In addition, any claim under the limited warranty must be made before the end of the applicable limited warranty period. Proof of purchase including the date of purchase, as well as UPC code from packaging is required and must be presented to make a claim.

Disclaimer: Disclaims all other express or implied warranties, including any implied warranty of merchantability or fitness for a particular purpose, with the respect to the flooring product. Warranty cannot be altered by sales representatives or distributors.