

HANDWERX Hardwood Floors require routine care and regular maintenance in order to maintain the beauty of their appearance over time. The recommendations in this section are guidelines required to maintain the coverage of the limited warranties that will prolong the life of your Handwerx Wood Floor.

Preventative Maintenance:

- Use protective mats at all exterior entrances to wipe off feet/shoes upon entering home
- Vacuum or sweep the floor regularly. Warning: Vacuums with beater bars or power rotary brush heads can damage a wood floor and should never be used
- Remove spills promptly using an approved Hardwood Cleaner and a clean white cloth.
- Use felt protectors under chairs and heavy pieces of furniture
- Footwear should be periodically checked for wear. Spiked heels or shoes in need of repair can severely damage hardwood floors
- Stiletto heeled shoes can cause damage to your flooring
- To help preserve the original look of your hardwood flooring, close window treatments during hours of direct sunlight and minimize excessive lighting wherever possible
- Keep your pets' nails trimmed to prevent damage to the floor
- Protect the floor when using a dolly for moving furniture or appliances. Never slide or roll heavy furniture or appliances across the floor
- ***Never wet or damp mop hardwood floors or use Murphy's Oil Soap***

Regular Care

- HANDWERX Hardwood Floors are easy to care for and require no waxing. When the appearance of the floor becomes dulled by the effects of soil, simply use an approved Hardwood Flooring Cleaner and a specialty terry cloth or microfiber flooring mop available from most flooring retailers.
 - Step 1: Vacuum or sweep the floor to remove any particles that could scratch the floor. Warning: Vacuums with a beater bar or power rotary brush head can damage a floor and should never be used
 - Step 2: Apply an approved hardwood flooring cleaner directly to the flooring mop, not the floor
 - Step 3: Use a back and forth motion with the mop. When the mop cover becomes soiled, simply replace it with a clean one. Cleaning the floor with a soiled mop cover may cause streaking. The mop covers are usually re-useable so simply throw the cover in the wash and dry it as you would any towel

Never wet or damp mop hardwood floors. Water can cause damage to hardwood flooring.

- Never use oil soaps (no Murphy's Oil Soap), wax, liquid detergent or other household products to clean the floor
- If the floor becomes scratched or dull, repairs can often be made using repair accessories. Contact the installing flooring subcontractor for information

Warranty Service: To obtain service under this warranty, contact the retailer you purchased your floor from