



I-MAXX EXCHANGE RESIDENTIAL 25 YEARS LIMITED WARRANTY AND CONDITIONS

I-Maxx Exchange warrants to the original purchaser for 25 years from the purchase date, that:

1. The design, color, and texture layer will not fade nor morph from natural sunlight or artificial lighting while indoors.
2. The design, color, and texture layer will not stain from normal use conditions while indoors.
3. The floor will not have manufacturing defects.
4. The floor grooves will remain tight and secure under normal use conditions.

I-Maxx Exchange Limited Warranty is made subject to the following conditions:

1. I-Maxx Exchange premium laminate flooring must be used for residential homes.
2. The flooring must be installed following standard installation procedures used for laminate flooring.
 - a. These procedures can be found on www.simple2install.com (as shown on our packaging) or in any online "DIY" tutorials.
3. The flooring must be cleaned, maintained, or cared for granted the purchaser has followed the *I-Maxx Exchange Care & Maintenance* guidelines provided under our laminate flooring listings on www.builddirect.com.
4. I-Maxx Exchange warrants its products against manufacturing defects that exist in its products prior to the installation of the products. Flooring installed with acknowledgement of defects is not covered under this warranty. All laminate planks must be inspected prior to installation.
5. The flooring must not be installed in humid residential/commercial indoor environments.
 - a. Laminate installation should take place in dry indoors with climate control.
6. I-Maxx Exchange approved accessories must be used in installation.
 - a. Failure to comply would invalidate the water warranty.
7. Moldings and accessories are not covered by this warranty.

What happens in the unlikely event you have a claim:

Please contact your I-Maxx Exchange dealer to make a warranty claim. Only the original purchaser can file a warranty claim. In order to file a warranty claim, the original purchaser must present proof of purchase and the date of purchase. I-Maxx Exchange, at its options, will repair, replace, or refund the cost of the materials proven to be defective. If the product for which a claim is made is no longer available for purchase, the customer can either choose a different product with equal value or wait for a restock of that product. I-Maxx Exchange warrants repaired or replaced products for the remainder of the warranty period only. I-Maxx Exchange reserves the right to inspect defective materials for warranty validation. To make a claim under this Warranty, please contact BuildDirect within 30 days following the date of receiving the product. Original proof or purchase must be available when requesting warranty service.

Disclaimer of Warranty

Except for the foregoing warranty, I-Maxx Exchange disclaims, to the fullest extent permitted by federal and state law, all other warranties and guarantees, whether express or implied – including any implied representation or warranty as to merchantability or fitness for any particular purpose. In no event will I-Maxx Exchange be liable for consequential, incidental, special or exemplary damages. (Some states do not allow for the exclusion of consequential damages, so this exclusion of consequential damages may not apply to you.) This warranty gives you specific legal rights and you may have other rights that may vary from state to state. The foregoing warranty constitutes the entire agreement of the parties, and no waiver or amendment shall be valid unless in writing and signed by authorized representatives of I-Maxx Exchange, Inc.