



STONEWORKS 20 YEAR WARRANTY

Important: All Claims under this warranty must be reported to BuildDirect within thirty (30) days of the date that the defect is first discovered. Claimant should describe the defect and provide name, address, date of installation and warranty certificate number if available.

Original Owner's 20 Year Limited Liability Warranty:

BuildDirect rock-face paneling and accessories are manufactured using quality raw materials and produced with engineering excellence designed for years of maintenance free use. BuildDirect warrants exclusively to the original purchaser of our product for a period of 20 years from the original date of purchase, and is the owner of the property to which our products were originally applied, that the BuildDirect rock-face paneling applied to that property will not fade, peel, rot, blister, rust, flake, chip, crack, corrode or be consumed by termites solely as a result of defects in material or manufacturing.

Should any of these defects occur during the 20 year warranty period, while he or she is the owner of the property to which the BuildDirect urethane rock-face product (s) were applied, and provided that the terms and conditions of this warranty are met and the claim is properly reported as stated below, BuildDirect will, at its discretion, repair or replace the material per the schedule below to the original homeowner, the BuildDirect rock-face paneling and accessories determined to be defective, in accordance with the terms and conditions of this warranty. In lieu of replacement BuildDirect reserves the right in its sole discretion to refund actual monies, per the table below rather than replacing the products determined to be defective.

Years From Date Of Purchase	Coverage	Original Homeowners Responsibility
1	100%	0%
2	95%	5%
3	90%	10%
4	85%	15%
5	80%	20%
6	75%	25%
7	70%	30%
8	65%	35%
9	60%	40%
10	55%	45%
11	50%	50%
12	45%	55%
13	40%	60%
14	35%	65%
15	30%	70%
16	25%	75%
17	20%	80%
18	15%	85%
19	10%	90%
20	5%	95%

Conditions Not Covered By This Warranty:

This warranty covers only the specified damages arising solely from defects in the manufacturing of BuildDirect urethane rock-face paneling and accessories and only if they occur under normal use and service. It does not cover, and BuildDirect is not liable for, conditions or failure of or damage to such products resulting from faulty or improper installation, settlement of the structure on which products are installed or shifting of structural members or adjoining surfaces, failure of the structure (including foundations and walls), accidental damage or negligence, intentional acts or damage, fire, wind, flood, lightning, acts of God, misuse, improper care or failure to provide reasonable and necessary maintenance of the product, normal and expected weather of the surface, mildew, exposure to harmful chemicals or vapors or acid rain, surface discoloration due to atmospheric pollution, contaminates, staining or oxidation, distortion or warping due to unusual heat sources (including outdoor grills and reflection from windows or foil sheathing), or the installation of accessory products which are incompatible with the BuildDirect paneling or which are installed in a manner detrimental to the performance of the BuildDirect siding. Proper installation is important to the finished look of the product. Gapping between panels or accessories is not covered under this warranty. This warranty covers only unpainted products and is inapplicable to finishing applied to the product by the homeowner.



For more information on this product or to order samples call 1-877-631-2845 or visit our website at builddirect.com



WARRANTY

BuildDirect shall be allowed a reasonable opportunity and time to investigate the claim and to inspect the rock-face paneling for defects before repairs are begun. You will be requested to allow photos and/or samples to be taken, at BuildDirect's option, in connection with this investigation. If your rock-face paneling contains manufacturing defects covered by this warranty, BuildDirect will, at its option, repair or replace the urethane rock-face paneling determined to be defective in accordance with the terms of this warranty, or, in lieu of repair or replacement, BuildDirect may refund the pro-rated portion of the wholesale price of the products determined to be defective. This warranty shall not cover and BuildDirect shall not be responsible for costs and expenses incurred with respect to the removal of defective BuildDirect products or the installation of replacement materials, including but not limited to labor and freight.

The warranty period shall not be extended by any such repair or refund settlements on defective siding or accessories. Due to normal weathering, replacement siding may vary in color and gloss from products originally installed. Such variances are not defects and BuildDirect is not liable for such variances. BuildDirect reserves the right to discontinue or make changes to any of its products. If products covered by this warranty are no longer available, BuildDirect shall have the right to substitute a product that in BuildDirect's sole discretion is of equal quality and value.



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